

2015 COMMUNITY REPORT CARD



BUNNINGS



Welcome

“We pursue sustainability within our operations by striving to make them socially responsible and environmentally aware and economically viable. We engage with the communities in which we operate and live by actively contributing to causes and organisations that benefit these communities. We’re building the best... our team makes it happen.”

This report card highlights our actions and achievements in the areas of community involvement and sustainability across the 2014/15 financial year.

Our business started life 129 years ago in Western Australia, but most people have come to know us since we started opening Bunnings Warehouses in 1994. Our commitment to local communities and sustainability initiatives is an integral part of who we are. This commitment is shown through the work we do within these communities and the sustainable choices we make.

During the 2014/15 financial year our team participated in and supported over 62,000 activities, which collectively

helped to raise and contribute more than \$35 million dollars for a huge number of local community and charitable groups in all corners of Australia and New Zealand. Activities undertaken included team member hands on projects, local fundraising initiatives, community workshops, product contributions and, of course, fundraising sausage sizzles.

We also supported a wide range of organisations on a number of community awareness initiatives throughout the year, with this work aimed at helping educate customers. Our in-store workshops, online videos and information in-store and online are collectively an enormous source of free sustainability D.I.Y. advice.

We maintained a strong focus on reducing our carbon footprint as a business through further energy efficiency initiatives and renewable energy actions.

We make no claim to be perfect but we are very sincere in our efforts to do the right thing.

For more information regarding our sustainability initiatives, our community involvement activities, or to offer feedback please visit our website www.bunnings.com.au or www.bunnings.co.nz

John Gillam, Managing Director and Peter Davis (PJ), Chief Operating Officer



Bunnings' support of the Red Cross Centenary

Case Study



RED CROSS CENTENARY FUNDRAISING BBQ AT TAMWORTH WAREHOUSE, NEW SOUTH WALES

Red Cross Australia

To help celebrate Red Cross Australia's 100th birthday in August 2014, Bunnings was invited to be their principal national Centenary fundraising partner.

As part of the celebrations, across Australia Bunnings hosted Red Cross Centenary Fundraiser BBQs in key metropolitan locations and at all Bunnings stores. In just two days over 3,600 Red Cross volunteers, supported by Bunnings team members, raised more than \$455,000 at over 250 BBQs. Every cent went directly towards Red Cross Australia's local programs such as emergency services and social inclusion programs.

During these celebrations Red Cross also conducted awareness raising activities at selected stores, including social inclusion demonstrations, Save a Mate program activities, emergency services displays and a Centenary wall.

Red Cross New Zealand

In March 2015, Red Cross New Zealand's Centenary was celebrated in all Bunnings New Zealand stores with fundraising BBQs. Over 50 Red Cross volunteers collected more than \$5,800 (NZD) at 25 BBQs, with every cent going directly towards Red Cross New Zealand's local programs such as first aid education for students and Meals on Wheels.

Sustainability

Throughout the 2014/15 financial year we continued work on a variety of activities aimed at meeting our sustainability priorities. A summary of some of these initiatives and programs follows.



LED LIGHTING AT BAYSWATER WAREHOUSE



INVERTER AS PART OF THE SOLAR PV SYSTEM AT ALICE SPRINGS WAREHOUSE

Pursuing more energy reduction measures to lower our long-term carbon footprint

- Installing a new generation solar PV system at our Alice Springs Warehouse from which between 16-20% of the store's daily energy needs are now sourced.
- Including innovative custom developed LED lighting technology as a standard in the new store design.
- Commencing trials at our Cranbourne & Bayswater Warehouses to test the custom developed LED fittings in an older-store "retrofit" environment.



WORLD ENVIRONMENT DAY PRODUCT DISPLAY TABLE AT FAIRFIELD WATERS WAREHOUSE

Provide more information and education and drive more product development to help customers live sustainably at low or no cost

- Continuing to work with local & state governments to provide information & product stewardship opportunities for customers.
- Celebrating World Environment Day in stores for the 7th consecutive year by providing customers with information & advice on how to save energy around the home.
- Continuing to grow our Schools Sustainability Program in Australian & New Zealand stores, with over 1,900 activities undertaken with students to share knowledge about effective sustainability actions that are simple to do.



CITY OF SYDNEY REPRESENTATIVE COLLECTING E-WASTE FROM A CUSTOMER'S CAR AT ALEXANDRIA WAREHOUSE

Continue to increase our work with suppliers to reduce supply chain resource waste and achieve greater packaging and transport efficiencies

- Undertaking an e-waste recycling event with the City of Sydney at our Alexandria Warehouse in NSW, resulting in over 12 tonnes of e-waste being collected over two days.

We pursue sustainability within our operations by striving to make them socially responsible and environmentally aware and economically viable.

- Reusing over 77,000 timber pallets throughout 162 stores, diverting more than 1,800 tonnes of waste from landfill.
- Commencing trials in Queensland stores to recycle plastic strapping through the Lytton DC.
- South Australian stores on average diverted over 95% of waste from landfill.



Continue to work closely with suppliers to maintain ethical supply chains

- Continuing to strengthen our sourcing practices with a further 152 eligible suppliers becoming members of the Supplier Ethical Data Exchange (SEDEX) program, increasing participation to over 74%.
- More than 99% of timber products are legally sourced from low risk plantations or other verified legal or sustainable forest operations.
- Continuing a high level of engagement with respect to illegal logging and deforestation risk and working collaboratively with the federal government and environmental groups such as Greenpeace and WWF Australia to inform our policy and maintain an industry-leading position.
- Participating in an independent audit of our timber imports due diligence process, which was conducted by the WWF Australia as part of our WWF Global Forest and Trade Network membership.

Wider Community Initiatives

In addition to providing free sustainability D.I.Y. advice online and through extensive in-store activities we worked collaboratively with a wide range of stakeholders on a number of sustainability and community awareness initiatives. Below are some highlights of activity that has taken place throughout the year:

- Working with NSW RFS on their Get Ready Weekend campaign with local volunteers engaging with residents in stores on bushfire preparedness leading into bushfire season.
- Supporting the Victorian Government's Powerline Bushfire Safety Program for the 2nd consecutive year, aimed at educating the Victorian community on power outages in extreme weather conditions.
- Continuing to support the Queensland Government's Get Ready Queensland campaign, helping to educate residents on disaster preparation.
- Increasing support of asbestos awareness education with stores in South Australia, Tasmania, Victoria and NSW providing information for customers on safe asbestos removal when renovating.



NSW RFS VOLUNTEERS AND RESIDENTS AT KIRRAWEE WAREHOUSE DURING GET READY WEEKEND

Community Involvement



Bunnings is committed to meaningful and active participation in the communities in which we operate.

We are proud to assist and support a widespread and diverse range of local, regional and national groups across Australia and New Zealand. Over the year our team supported over 62,000 local community activities helping raise and contribute more than \$35 million for community groups across Australia and New Zealand.

Through activities such as fundraising sausage sizzles, hands on D.I.Y. projects, local fundraising activities, community workshops and product contributions our stores have been able to support:

- Schools and kindergartens in over 12,000 activities
- Local services clubs such as Lions & Rotary
- Over 11,500 activities supporting local sporting groups
- Junior community groups including Scouts & Girl Guides
- Groups that support the disadvantaged
- Senior citizen groups

In addition to our everyday support, this year our teams helped celebrate the Red Cross' Centenary. Stores across Australia (August 2014) and New Zealand (March 2015) hosted Red Cross sausage sizzles raising more than \$455,000 for local community programs run by the Red Cross.

For the second year in a row our Australian teams supported local volunteer fire and emergency services manning the BBQs on Saturday 24 January. The event was hugely successful with stores raising over \$450,000 through sausage sizzles and donations.



A HISTORY OF REAL ACTIONS...

Supporting local communities and taking real action is integral to how we do business. Highlights post 2000 include:

- 2001** Started detailed public triple-bottom-line reporting.
- 2002** Commenced work with Greenpeace on eliminating illegally logged rainforest timber.
- 2003** Adopted current timber procurement policy.
- 2003** Introduced 10c plastic bag levy (raising \$180K for charity).
- 2004** Began voluntary reporting of greenhouse gas footprint.
- 2005** Established recycling systems for cardboard & plastic at all major sites.
- 2005** Reduced water consumption through waterwise reviews.
- 2006** Introduced formal factory accreditation for offshore factory working conditions.
- 2007** Started retrofitting rainwater harvesting systems to stores (2 year \$6m project).
- 2007** Commenced Murdoch Uni research partnership for energy efficiency & renewable opportunities.
- 2007** Achieved FSC certification & labelling on an exclusive timber furniture range.
- 2008** Removed single use plastic shopping bags from all stores.
- 2008** Purchased 5% of grid energy in Australia from renewable sources.
- 2008** Began major program in energy efficient lighting in stores.
- 2008** Offset 16K tonnes of annual emissions through Landcare CarbonSMART revegetation projects.
- 2008** Achieved over 80% reduction in water usage by reverting to hand watering in Australian nurseries.
- 2009** Community group contributions exceeded \$15.5m (direct & indirect).
- 2009** In Australia, confirmed that 99% of timber products purchased are sourced from low risk plantation or other verified legal or sustainable forest operations.
- 2009** Increased amount of energy efficient lighting & introduced LED technology.
- 2009** Renewable micro generation trials: solar PV panels & wind turbines.
- 2010** Achieved over 60% recycling rates across all Australian stores.
- 2010** Trialled solatube lighting & heat reflective roof treatments to further reduce electricity usage.
- 2011** Launched an online Sustainability Savings Planner for customers.
- 2011** Exchanged over 70,000 watersaving showerheads in partnership with water authorities across Australia.
- 2012** Lifted our waste diversion rate to 64% across all Australian stores.
- 2012** Reduced water usage by a further 31% (compared to 2008) while growing network by over 22%.
- 2013** Introduced pallet recycling into all major capital cities.
- 2014** Opened the first store with innovative, customised LED lighting throughout the whole store.
- 2014** Expanded support for a variety of community awareness initiatives.

OUR BUSINESS



Bunnings is the leading retailer of home improvement and outdoor living products in Australia and New Zealand and a major supplier to project builders, commercial tradespeople and the housing industry.

Operating from a network of large warehouse stores, smaller format stores, trade centres and frame and truss sites, Bunnings caters for consumer and commercial customers.

Revenue across the 2015 financial year totalled \$9.5 billion. As at 30 June 2015 there were 236 warehouses, 65 smaller format stores, 33 trade centres and three frame and truss centres operating across Australia and New Zealand. At 30 June 2015 we employed over 38,000 team members.

Please tell us what you think...

If you have a question or suggestion please contact us via our website www.bunnings.com.au

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