

Media Release

23 April 2021

Update on stores in Western Australia

Please attribute to Ryan Baker, General Manager Operations, Bunnings:

Since the outset of COVID-19 we have put the welfare and care of our team and customers at the core of what we do.

In line with WA Government requirements, we now require our team members and customers in the Greater Perth and Peel regions to wear a face mask when visiting our stores or sites. Our cafes will also move to takeaway only until further notice.

Sausage sizzles and in-store activities in these regions will be cancelled for this weekend only and for community groups who are booked in for this weekend, Bunnings will donate \$500 gift cards to assist with their fundraising activities.

While everyone gets into the routine of bringing a mask, we'll be making them available to purchase at the entrance to our stores.

We'd also like to thank customers for their understanding as we monitor and limit numbers in store, which may mean they have to queue for a short time before they enter.

Customers who prefer to shop online or are unable to make it in-store can still purchase their products via Click & Deliver or Bunnings' contactless Drive & Collect pick-up service, where products can be ordered online and collected from Bunnings' car parks, without customers needing to get out of their car.

We thank our customers, team and community for their continued support, and we appreciate everyone getting behind the government requirements.

- ENDS -

The Bunnings logo, featuring the word "BUNNINGS" in a bold, white, sans-serif font. The letter "B" is stylized with a red diagonal stripe.

Details on additional measures in place at stores for team & customer safety:

We've made a lot of changes to our stores as we work to ensure the safety of our team and customers.

These include:

- Limiting customers in store.
- Increased cleaning using antiviral disinfectants throughout the day particularly for counters, trolleys and baskets.
- Providing hand sanitiser for team and customer use.
- Requiring team members and customers to wear a face mask when visiting our stores or sites, in line with government requirements.
- Implemented physical distancing measures, including taping floors to mark 1.5m, moving stock on pallets around to open-up space, trestle tables in front of service areas to create more distance.
- Encouraging customers to use Tap and Pay where possible.
- Acrylic register guards installed in all Australian stores.
- Self-serve registers adjusted in store so not all are open to create more space.
- Separate entry and exits points.

