



Product example images above – this is not an exhaustive list of all

## Overview

- This is a general user guide aimed at providing important tips on how to correctly use Cord Tech power boards, desktop power solutions and portable power solutions.
- This guide is not intended to be an exhaustive list that caters for every possible situation, it aims to provide some guidance on topics which would allow for safe use of your product.
- Failure to use electrical devices correctly may result in electric shock, fire and/or serious personal injury.

## 1 Important Warnings

Power Boards should be treated with care, there is some general and important guidance which you should always follow when using these products.

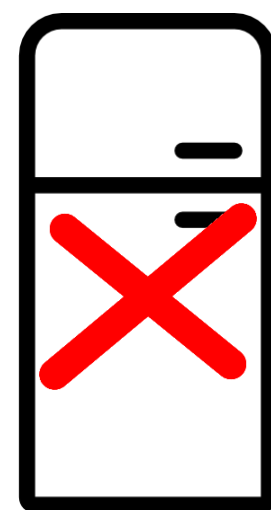
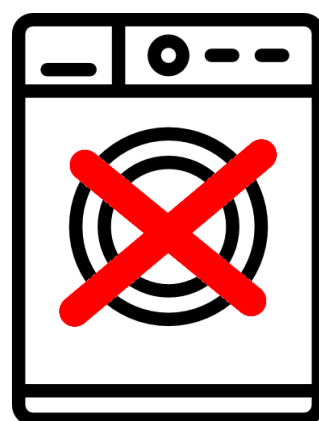
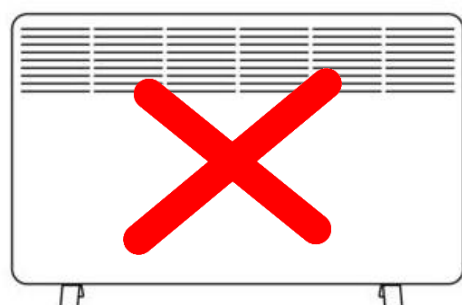
- Do Not modify the product in any way.
- Do Not step on, pull, fold or knot the cables.
- Do Not cover with any materials.
- Do Not overload.
- Keep away from high temperature objects.
- Fully uncoil the cable/cord before use, keep fully uncoiled at all times during use.
- For Indoor Use Only – unless specifically noted on the power board.
- Do Not connect large electrical appliances e.g. heaters, air conditioners etc.
- Do Not place foreign objects onto the wireless charging pad (if one is present). This is especially true for metal objects i.e. coins, keys.
- If the product is damaged in any way cease use immediately.
- Do Not interconnect multiple power boards.
- Keep out of reach of children, this is not a toy.

## 2 Tips

### **LARGE ELECTRICAL APPLIANCES:**

Power Boards are not intended to be used with large electrical appliances e.g. heaters, air conditioners, fridges, washing machines, dryers etc.

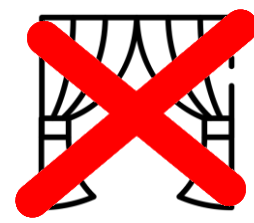
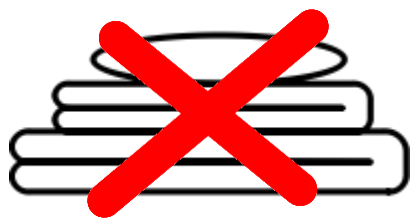
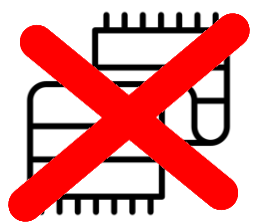
- *These large electrical appliances often operate at wattages which are close to the maximum capacity of power boards - therefore creating an environment in which a power board could easily become overloaded.*
- *Plug the appliance directly into a wall outlet and NOT into your power board.*



**DO NOT COVER:**

Power Boards should never be covered with any materials e.g. blankets, clothes, sheets, bedding, curtains etc.

- *Your power board should be free from any covering. It should remain well ventilated at all times.*
- *Covering power boards will increase the potential for heat building-up in and around the device.*
- *Sheets, bedding and other materials are often flammable and must be kept well clear of electrical devices.*

**FULLY UNCOIL CABLES/CORDS:**

Fully uncoil the cable/cord before use, keep fully uncoiled at all times during use.

- *Cables that are coiled, bunched or gathered will provide opportunity for a build-up of heat.*
- *Always ensure they are fully uncoiled before and during use.*

**INDOOR USE ONLY:**

Unless specifically noted, most domestic power boards will be specified for indoor use only.

- *Outdoor use provides greater opportunity for water and dust ingress into the product.*
- *Always be vigilant when using your product and only use as intended i.e. indoors only.*
- *Do not place in areas where it may be subject to water or moisture.*
- *Do not allow dust and other debris to gather on or in the device.*

**INTENDED USE:**

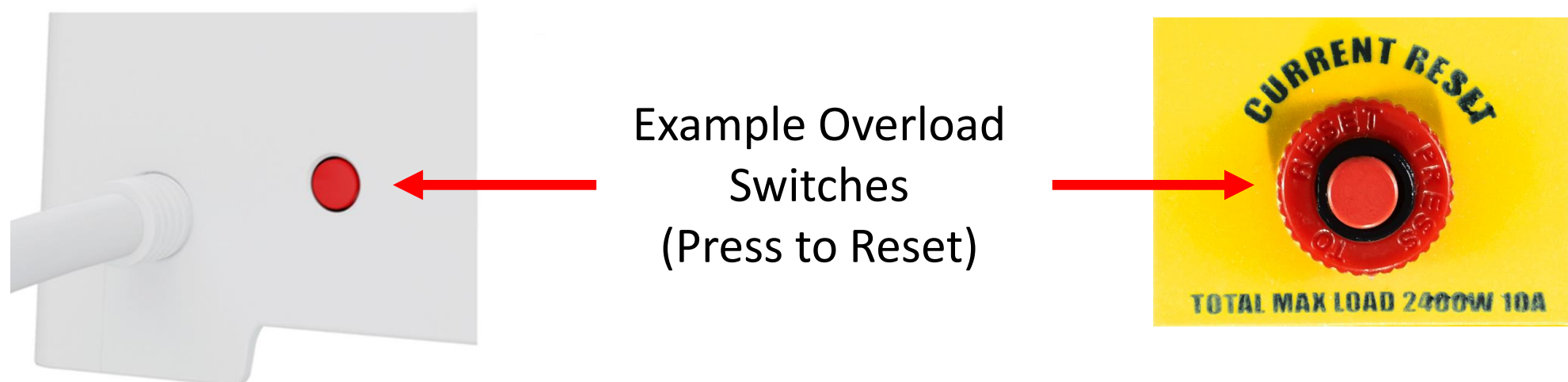
Power boards are often designed for certain applications i.e. desktop use, indoor use etc

- *Always use as intended or directed.*

**OVERLOAD PROTECTION:**

Many Power Boards come with a resettable Overload Protection device (not all).

- *The overload protector is designed to disconnect power from your device if it detects that the product has been overloaded.*
- *It is important to resolve the underlying issue before resetting the overload i.e. unplugging some devices and ensuring you are not exceeding the maximum load.*
- *Always be mindful about the combined load you are connecting, do not exceed the rated maximum load noted on your products rating label.*
- *Never tamper with the overload reset switch.*

**SURGE PROTECTION:**

Your product may contain surge protection.

- *Surge protection is an internal feature of your power board, it is designed to help protect against power surges which may arise due to a sudden irregularity in your power supply.*
- *Surge protection is a supplementary protection but is not a total solution to prevent against device damage.*
- *During electrical storms or power cuts/irregularities it would be prudent to turn off the wall switch to our device.*

**ON / OFF SWITCHES:**

Your product may contain on/off switches.

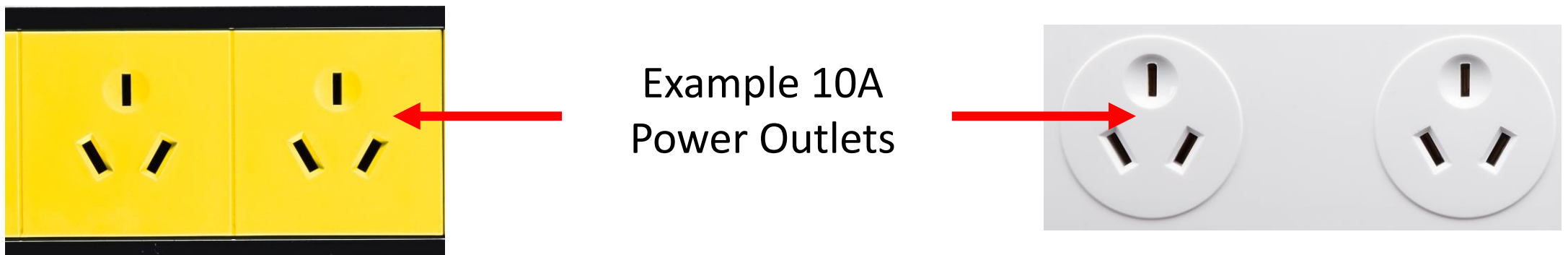
- *These switches turn the device, sockets or ports on/off.*
- *Do not use excessive force on the switches when turning on/off i.e. standing on the switch.*



**POWER OUTLETS:**

Always read the rating on the product before use, take note of the rated and maximum loads – do not overload.

- *When inserting or removing plugs from power outlets never use undue force. Always insert and remove from sockets in a straight smooth action.*
- *Forcing plugs into power outlets on an angle can damage the copper contacts inside.*
- *When removing plugs do not force/yank out of sockets.*
- *Ensure plugs are fully inserted into the power outlets at all times during use – never use when the plug is partially inserted into the power outlet.*
- *Do not drag power boards from a plug inserted into power outlets, this is likely to cause damage to the plug, product and/or socket.*

**WIRELESS CHARGING:**

Your product may contain wireless charging capabilities.

- *Wireless charging capabilities will only work with devices or charging cases capable of accepting a wireless charge (refer to your device manufacturer or manual).*
- *DO NOT place any foreign objects onto the wireless charging pad i.e. keys, or other metal items.*
- *Charging time will vary based on several factors e.g. the amount of charge in the device battery, the health of the battery etc.*

**USB CHARGING PORTS:**

Your product may contain USB charging ports.

- *Take note of the rated load of the USB ports, do not overload.*
- *When inserting or removing USB Plugs from the USB Charging outlets, never use undue force. Always insert and remove in a straight smooth action.*
- *Forcing USB Plugs into the charging outlets on an angle can damage the receptacles inside or damage your cable/connectors.*
- *Always pair the correct Plugs with the charging outlets i.e. USB-A, USB-C etc.*
- *Always check the rated load of the equipment you are planning to connect, do not overload the connected device.*

Caring for your product is important and should be done on a regular basis.

- Ensure the product is turned off at the wall and the plug is disconnected prior to cleaning.
- Check regularly for a build up of dust or debris, keep the surfaces clean by wiping with a dry cloth.
- Do not use liquids, abrasive chemicals or detergents for cleaning.
- Check regularly for damage, if found cease use immediately.
- When not in use, store in a dry location.

## Disposal

When your product is no longer used or required it should be disposed of with household waste. We recommend completing this in the most environmentally friendly way. Please recycle where facilities exist in your local area. Check with your council authority for recycling advice.

Recycling of packaging materials reduces the need for landfill. Please recycle packaging where possible. Check with your local council authority for recycling advice.

## Warranty

Products are protected by warranty for a period of 1 year from date of purchase against manufacturing defects in material and functionality. Should a product fail to perform as described within the warranty period, return to the original place of purchase and provide a copy of the proof of purchase for warranty claim.

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